## **PATIENT INFORMATION**

We are pleased to welcome you to our office. Please take a few minutes to fill out this form as completely as you can. If you have any questions we'll be glad to help you.

### PERSONAL

Name:							
	Last	F	First	MI		(Preferred)	
Birthdate:	SS #:		Gen	der: 🗌 M	🗌 F	Married: T	🗌 N
Work Phone:		Wireless Phone:					
Email:							
Preferred Contact Metho	od:	HmPhone	WkPhor	ne 🗌 Wirele	essPh 🗌 E	Email 🗌 TextMe	ssage
Preferred Contact Metho	od for Confirmation	s: 🗌 HmPhone	WkPhor	ne 🗌 Wirele	essPh 🗌 E	Email 🗌 TextMe	ssage
Preferred Contact Metho	od for Recall:	HmPhone	WkPhor	ne 🗌 Wirele	essPh 🗌 E	Email 🗌 TextMe	ssage
Student status if depend	lent over 19 (for ins	s): 🗌 Nonstudent	Fulltime	🗌 Parttii	ne		
How did you hear about	us?						
(If someone referred you	u here, please ente	r their name so we	can thank tl	hem.)			
ADDRESS AND HOME	PHONE						
Check box if same for e	ntire family: 🔲						
Address:							
Address 2:							
City:		State:	Zip:				
Home Phone:							
INSURANCE POLICY 1							
Your Relationship to Su	bscriber: 🗌 Se	lf 🗌 Spouse 🔲 0	Child				
Subscriber Name:					scriber ID		
Insurance Company:				#:	Phone:		
Employer:		Group Na	ame:		Gro	oup #:	
Please present insurance	e card to reception	iist.					
INSURANCE POLICY 2	2						
Your Relationship to Su	bscriber: 🗌 Se	If 🗌 Spouse 🔲 C	Child				
Subscriber Name:					scriber ID		
Insurance Company:				#:	Phone:		
Employer:		Group Na	ame:		Gro	oup #:	

# Medical History for New Patient

Last Name:	First Name:	Birthdate:
Name of Medical Doctor:		City/State
Emergency Contact		
List all medications that you are curren	tly taking:	
Are you allergic to any of the following' Y N Anesthetic Aspirin Codeine I buprofen		/ N   lodine   Latex   Penicillin   Sulfa
Do you have any of the following media         Y       N         Asthma         Bleeding Problems         Diabetes         Heart Murmur         Heart Trouble         High Blood Pressure         Joint Replacement		<ul> <li>Kidney Disease</li> <li>Liver Disease</li> <li>Pregnancy</li> <li>Psychiatric Treatment</li> <li>Sinus Trouble</li> <li>Stroke</li> <li>Ulcers</li> <li>Rheumatic Fever</li> </ul>
Tobacco/vape use? If so, what kind an Unusual reaction to dental injections? Reason for today's visit: New patients: Do you have a Panoramic x-ray or Full Do you have BiteWing x-rays that are	Mouth x-rays that	
Name of former dentist:	5	City/Stata
Date of last cleaning and exam:		

Date:

### Oshkosh Complete Dentistry Consent

I authorize Dr. Robert Heil, DDS and/or such associates or assistants as s/he may designate to perform those procedures as may be deemed necessary or advisable to maintain my dental health or the dental health of any minor or other individual for which I have responsibility, including arrangement and/or administration of any sedative (including nitrous oxide), analgesic, therapeutic, and/or other pharmaceutical agent(s), including those related to restorative, palliative, therapeutic or surgical treatments.

I understand that the administration of local anesthetic may cause an untoward reaction or side effects, which may include, but are not limited to bruising, hematoma, cardiac stimulation, muscle soreness, and temporary or rarely, permanent numbness. I understand that occasionally needles break and may require surgical retrieval. Occasionally drops of local anesthetic may contact the eyes and facial tissues and cause temporary irritation.

I understand that as part of the dental treatment, including preventive procedures such as cleanings and basic dentistry, including fillings of all types, teeth may remain sensitive or even possibly quite painful both during and after completion of treatment. Dental materials and medications may trigger allergic or sensitivity reactions.

After lengthy appointments, jaw muscles may also be sore or tender. Holding one's mouth open can, in a predisposed patient, precipitate a TMJ disorder. Gums and surrounding tissues may also be sensitive or painful during and/or after treatment. Although rare, it is also possible for the tongue, cheek or other oral tissues to be inadvertently abraded or lacerated (cut) during routine dental procedures. In some cases, sutures or additional treatment may be required.

I understand that as part of dental treatment items including, but not limited to crowns, small dental instruments, drill components, etc. may be aspirated (inhaled into the respiratory system) or swallowed. This unusual situation may require a series of x-rays to be taken by a physician or hospital and may, in rare cases, require bronchoscopy or other procedures to ensure safe removal.

I understand the need to disclose to the dentist any prescription drugs that are currently being taken or that have been taken in the past, such as Phen-Fen. I understand that taking the class of drugs prescribed for the prevention of osteoporosis, such as Fosamax, Boniva or Actonel, may result in complications of nonhealing of the jaw bones following oral surgery or tooth extractions.

I do voluntarily assume any and all possible risks, including the risk of substantial and serious harm, if any, which may be associated with general preventive and operative treatment procedures in hopes of obtaining the potential desired results, which may or may not be achieved, for my benefit or the benefit of my minor child or ward. I acknowledge that the nature and purpose of the foregoing procedures have been explained to me if necessary and I have been given the opportunity to ask questions.

Patient's name	Date

Patient, guardian or gua	arantor signature	Date

### **Financial Agreement**

Last Name:

First Name: Birthdate:

Date:

Payment for services, including deductibles and copayments, are due at the time of the service. Payments may be made using cash, check, or credit cards. Any arrangements for third-party financing must be made prior to starting treatment.

Robert S. Heil is a preferred provider of Delta Dental of Wisconsin's Premier Network! Although we accept most dental benefit plans, please be aware out-of-network benefits may be different than innetwork benefits. We are happy to submit the claims necessary to see that you receive your benefits. The insurance contract is an agreement between you and the insurance company. You are ultimately responsible for all charges. We cannot guarantee that any coverage estimated by your plan will be paid once a claim is filed.

In order to maximize your benefits and because plans differ from carrier to carrier, and from policy to policy, our office may refer you to your carrier or your employer's benefits coordinator for assistance in understanding your plan. Please note that dental insurance is intended to cover some but not all dental care costs, and not all services are covered by your plan. You are responsible for payment of all services rendered, regardless of the payable benefit.

Checks that are returned to our office from your financial institution may be subject to a \$35.00 returned check fee. This fee covers the processing fees that are charged to our office. We would be happy to discuss our charges and how they relate to your particular situation.

Please indicate your understanding and acceptance of these financial policies by signing below.

Patient's name	Date
Patient, guardian or guarantor signature	Date

### NOTICE OF PRIVACY PRACTICES

#### THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

#### OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this Notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this Notice while it is in effect. This Notice takes effect April 14, 2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this Notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our Notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this Notice and make the new Notice available upon request.

For more information about our privacy practices, or to request a copy of our Notice, please contact us using the information listed on this website.

#### USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

Treatment: We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

Healthcare Operations: We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

Your Authorization: In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

To Your Family and Friends: We must disclose your health information to you as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend, or other person to the extent necessary to help with your healthcare or with payment for your healthcare; but only if you agree that we may do so.

Persons Involved In Care: We may use or disclose health information to notify or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

Required by Law: We may use or disclose your health information when we are required to do so by law.

Abuse or Neglect: We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, domestic violence, or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

National Security: We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

Appointment Reminders: We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

#### PATIENT RIGHTS

Access: You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. You must make a request in writing to obtain access to your health information. We may charge you a reasonable cost-based fee for expenses such as copies and staff time. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format.

Disclosure Accounting: You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations, and certain other activities, but not before April 14, 2003. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

Restriction: You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement, except in an emergency.

Alternative Communication: You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. {You must make your request in writing.} Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

Amendment: You have the right to request that we amend your health information. Your request must be in writing, and it must explain why the information should be amended. We may deny your request under certain circumstances.

Electronic Notice: If you receive this Notice on our website or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

#### QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us at the address or phone number provided on this website.

If you are concerned that we may have violated your privacy rights, you disagree with a decision we made about access to your health information, or in response to a request you made to amend or restrict the use or disclosure of your health information, or to have us communicate with you by alternative means or at alternative locations, you may complain to us using the contact information listed on this website. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

# ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

Last Name:	First	Birthdate:	
Date:	Name:		
I acknowledge that I have received a copy of	of Oshkosh Complete Dentistry HIPAA noti	ce of privacy practices.	
Patient's name	D	ate	
Patient, guardian or guarantor signature	C	ate	